

PRIVACY POLICY FOR THE TWITTER FANPAGE OF COMMSOLID

The protection of your personal data is a special concern to us, Commsolid GmbH, Am Brauhaus 12, 01099 Dresden, Germany (hereinafter referred to as “we”, “us” or “our”). We operate the Commsolid (@commsolid) Fanpage („Fanpage“) within the social network Twitter, a network operated by Twitter International Company, One Cumberland Place, Fenian Street, Dublin 2, D02 AX07, Ireland („Twitter“). We keep confidential your personal data transmitted by you in the context of using our Fanpage and process it in accordance with data protection regulations, in particular the General Data Protection Regulation (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016; “GDPR”) as well as this Privacy Policy. We use the Fanpage to inform about our company, our products, our services and our offers as well as current developments and to communicate with our users.

1. Data Controller

Data controller for this Fanpage pursuant to Article 4 no. 7 GDPR is Commsolid GmbH, Am Brauhaus 12, 01099 Dresden, Germany, telephone: +49 351 219 48 800, e-mail: datenschutzbeauftragter@commsolid.com.

2. Data Protection Officer

Our data protection can be reached at e-mail: datenschutzbeauftragter@commsolid.com.

3. Processing of your Data when Using our Fanpage

Users have the opportunity to send us messages via our Fanpage using a tweet as well as to retweet (share), comment on or „Like“ our tweets. We process profile data (in particular the name of the user) and the respective interaction (e.g. the content of the (re)tweet or comment) to process the enquiries of the users and respond to their requests.

The legal basis for this processing is the provision of the services the users have requested (Art. 6 para. 1 lit. b GDPR).

4. How Twitter Processes Personal Data

With each visit of our Fanpage Twitter processes personal data. To our knowledge, Twitter also places cookies (which are small files downloaded to the users' devices). When the user is a registered Twitter user, Twitter will assign the collected data to the personal Twitter user account, which enables Twitter to track the user behaviour (including a tracking via different devices) and to create user profiles. In addition, Twitter processes the data to personalise advertisements shown to a user on the Twitter platform or on third party websites.

We do not and cannot control this data processing. For more information on how and for what purposes Twitter processes personal data and the users' rights and options to protect the privacy, please see the Twitter Privacy Policy at <https://twitter.com/de/privacy> and the Twitter Cookies Policy at <https://help.twitter.com/de/rules-and-policies/twitter-cookies>. Users can manage the objection possibilities at <https://twitter.com/settings/account>.

Please note that under the Twitter Privacy Policy user data may also be transferred to the United States or other countries outside the European Economic Area. According to the information provided by Twitter, in such a case Twitter either uses standard contractual clauses approved by the European Commission or relies on the European Commission's adequacy decisions for data transfers to certain countries.

5. Storage of your Personal Data

We will only store your personal data as long as necessary to fulfil the purposes for which the personal data was collected initially or – where applicable – for the retention period required or justified by applicable laws.

6. Your rights under the GDPR

In particular, but without limitation, you may have the following rights under GDPR:

- Right of access: At any time, you have the right to obtain confirmation from us as to whether or not we process personal data about you and, if so, you also have the right to obtain access to your personal data stored by us. To exercise this right you can contact us at any time using the contact details provided in Section 1.

- Right to rectification of your personal data: If we process personal data about you, we endeavour to ensure by implementing suitable measures that the personal data is accurate and up-to-date for the purposes for which the personal data was collected. If the personal data about you is inaccurate or incomplete, you have the right to obtain the rectification of such data. To exercise this right you can contact us at any time using the contact details provided in Section 1.
- Right to erasure of personal data or right to restriction of processing: You may have the right to obtain the erasure of your personal data or the restriction of processing of your personal data. To exercise this right you can contact us at any time using the contact details provided in Section 1.
- Right to data portability: You may have the right to receive the personal data concerning you and which you have provided to us in a structured, commonly used and machine-readable format or to transmit those data to another controller. To exercise this right you can contact us at any time using the contact details provided in Section 1.
- **Right to object: You have the right to object to the processing of your personal data at any time, if we process your personal data for direct marketing purposes or if we process your personal data in order to pursue our legitimate interest and there are grounds relating to your particular situation. To exercise this right you can contact us at any time using the contact details provided in Section 1.**
- Right to withdraw a consent: As far as our data processing is based on a consent (pursuant to Art. 6 para. 1 lit. a GDPR), you may withdraw your consent at any time. The withdrawal of consent does not affect the lawfulness of Processing based on the consent before its withdrawal. To exercise this right you can contact us at any time using the contact details provided in Section 1.
- Right to lodge a complaint with supervisory authority: You have the right to lodge a complaint with a data protection supervisory authority located in the European Union.

7. Amendments to this privacy policy

We reserve the right to change this Privacy Policy in accordance with updates of our Fanpage. Please visit the Fanpage regularly and check our current Privacy Policy.

This Privacy Policy was last updated on 28.09.2021.